



PHARMACY AND MEDICAL SUPPLY STORE

Pharmacy building No. 14 (at the main gate):

Opening hours: **Mon-Fri 7 a.m. – 5 p.m.**

Emergency Pharmacy Services (Pharmacy building No. 14):

Contact: 577 552 556

Opening hours: **Working days 5 p.m. – 10 p.m.;**

Sat, Sun & holidays 8 a.m. – 8 p.m.

Pharmacy building No. 26 (ground floor of District Environmental Hygiene Office and Headquarters of KNTB): Opening hours: **Mon-Fri 7:30 a.m. – 3 p.m.**

Contact: 577 552 545

Store and dispensary of medical supplies (building No. 42, entrance from the street next to the main gate): Opening hours: **Mon-Fri 7:30 a.m. – 3 p.m.**

✓ Dispensing of medical material and supplies, sale of complementary assortment,

✓ Information, consulting and advisory services.

Contact: 577 552 600

REFRESHMENTS

Bistro 51 (on the left from the main entrance gate):

Contact: 577 552 515

Opening hours: **working days 5 a.m. – 5 p.m.; Sat, Sun & holidays 10 a.m. – 5 p.m.**

Bistro 26 (ground floor of building No. 26):

Contact: 577 552 364

Opening hours: **Mon-Fri 6:30 a.m. – 2 p.m.**

Products offered: own bakery products, organic milk products, cold and hot meals, fresh salads, spreads, hot and cold drinks.

Vending machines: in KNTB campus (both in inpatient and outpatient premises), there are **vending machines** offering hot and cold drinks including snacks.

WIFI ACCESS

Free WIFI available for the patients throughout the KNTB campus. To access this service, the KNTB Terms of Use of wireless WIFI network must be accepted.

VOLUNTEERING CENTRE SERVICES

Volunteering at KNTB is focused on **making a hospital stay more pleasant**. This service is provided upon patient request and includes, e.g., reading, talking or other relevant means of interaction to make the patient stay in KNTB more enjoyable.

A visit by a Volunteering Centre worker **will be arranged for you by health staff** with your treatment regimen always taken into account.





SPIRITUAL SERVICES

Hospital chaplains offer:

Contact: 731 140 734 (24/7 service)

- ✓ Personal conversation, feeling of human connection, accompaniment during illness, guide in difficult time after the loss of a loved one, Holy Scripture reading, common prayer, etc.

Moreover, our chaplains offer to **connect a patient** with catholic priests and clergymen of other Christian Churches registered in the Czech Republic, as desired by the patient.

Chaplains will come to visit you on the ward or in outpatient waiting rooms.

CANISTHERAPY

Canistherapy is a **supporting therapeutic method** that uses the positive impact of a dog for the physical, psychological and social well-being of patients. Its effects contribute to and **support a successful healing process**.

This service will be ordered for you by health staff with respect to your treatment regimen.

SOCIAL SERVICES, HOME AND HOSPICE CARE

Social Services

Contact: 736 510 623

A medical and welfare staff member from KNTB primarily provides you or persons close to you with the following:

737 228 087
577 552 089

- ✓ Social and legal information;
- ✓ Help in solving social problems that have arisen in connection with your illness.

Home nursing care, daycare service, hospice care:

Service intended for patients being discharged from the hospital, who cannot take care of themselves or with the help of individuals having a close relationship with the patient, or if such service is required due to their condition. This service can be mediated by a healthcare worker or, if appropriate, the **Social Department of KNTB** can be contacted directly by the patient (or an individual having a close relationship with the patient).

TRANSLATION SERVICES

Integration Centre for Foreigners – Zlín region

Contact: 577 018 651

Opening hours for public:

Monday & Wednesday **12 – 6 p.m.**; Thursday & Friday

8 a.m. – 12:00 p.m.

A medical interpreter can be ordered to accompany a patient to the physician.

Skřivánek s.r.o. (Zlín branch)

Contact: 604 207 077

Branch opening hours: working days **8 a.m. – 5 p.m.** Interpreting (online, over the phone)

SIGN LANGUAGE INTERPRETING

Centrum pro zdravotně postižené Zlínského kraje o. p. s. (Centre for people with disabilities, public-serving organisation) **Contact:** 777 005 948, 777 005 298. Working hours: Mon-Fri **8 a.m. – 4:30 p.m.** (in emergency situations also outside these times). Services are free of charge, especially in outreach form. For more information, visit www.czp-zk.cz

OTHER SERVICES in KNTB including further details can be found at www.kntb.cz in the section **"FOR PATIENTS"**.

